A New Spin on the Old Way



Introduction

In today's fast paced business world, pursuing traditional ways of doing business will give you traditional results. More janitorial contractors are moving from the old established way to subcontracting their jobs, often to smaller contractors. This method has many benefits, the number one being more profits. The process is not complicated, and once in place, relieves you of many of the hats you must wear to do business. No more supervision. No more purchasing supplies and equipment. No more day-to-day hassle. You may be skeptical, but I have done this for years and many of my fellow contractors are doing it today. I know a contractor in California who is doing over 4 million a year in sales and is 100% into subcontracting. He is netting over 20% of his sales. Be skeptical and take a closer look. See if subcontracting is a good fit for you.

Wayne Baxtrom

The Janitorial Coach

The conventional way of doing business is to seek out work.

Bid it. Get lucky. Get started. Then the fun begins: having to procure equipment, find workers and train them. All before getting started. Then you must supervise and provide supplies and insurances. **There is another way:** Still seek out work, bid new jobs -- but when you get the job, use a subcontractor to do the work. There are contractors out there who are doing millions of dollars in business subcontracting out all of their work. If you follow the IRS guidelines you'll be just fine. You need a fresh new outlook -- find the right guys to get the job done.

Finding good subcontractors to work with a janitorial business is a skill that you need to develop and master. Given all the hats the janitorial contractor has to wear —salesperson, purchasing agent estimator, project manager, and customer service representative—developing a list of trusted subcontractors can often feel like trying to find a needle in a haystack.

How to find good Subcontractors for your Janitorial Business

The problem with developing a solid list of the right subcontractors for your cleaning business involves knowing the answer to the two questions below:

- 1. Where do I find good subcontractors?
- 2. How do I keep the good ones.

Where do I find good Subcontractors?

The answer to this question is simple. Good subcontractors are everywhere. In fact, they are right where you are. But they are busy. They are booked. They don't necessarily market well and can always use more work. You can find the good subcontractors by establishing a very simple habit.

Ask.

Reach out on social media. Follow, comment, and engage with subcontractors on social media. This is where the needles are hanging out. Don't be shy. Be confident. You have nothing to lose by just asking.

How do I keep good Subcontractors?

The answer to this question might require changing your view of your subcontractors. You should not view your good subcontractors as independent entities that need to be managed, but you should view them as you would a valued employee.

Now, I realize that these subcontractors are absolutely independent businesses, separate from your business operations, but you depend on them to perform your work.

They depend on you for the success of their businesses also. So the relationship between a janitorial contractor and its subcontractors is a two-way street.

Ensuring good subcontractors are available for your jobs and working toward the same goals requires treating them like you would treat your employees.

Here are a few examples of how to keep good subcontractors:

- 1. Clearly communicate the scope of the job you need them to perform.
- 2. Ask for their input.
- 3. Pay them on time and in full.
- 4. Go the extra mile for them.
- 5. Hold them accountable for their duties and commitments.

If you practice the actions listed above, just as you should with your employees, then you will start to build a relationship with these professionals built on trust. When you show trust to your subcontractors, then they will trust you in return. They will show their trust by referring business to you. Maintaining a high level of trust requires great communication between you and your subcontractors.

Communicating with your Subcontractors

In the early stages of building a relationship with a subcontractor you need to establish the channels of communication. These channels of communication can take many forms, but they must be specific, documented, and up-to-date.

Standard Subcontractor Agreement

Develop a standard subcontractor agreement that you use with all your subs. The subcontractor agreement will be a broad in nature and language. This subcontractor agreement should cover all the specific legal requirements for your state or jurisdiction as well as the operational policies for working with your company.

First, a good subcontractor agreement will also include the specific insurance requirements, licenses required, submission procedures, and payment terms. You can even add a section that describes the General Terms of the relationship. These items might include:

- No smoking policy
- Drug abuse policy
- Cleanliness of each sub's work
- Communication and Change Order policies/procedures
- Level of quality
- Standard Payment Application/Invoice
- Privacy Policies sharing of company information or homeowner information
- Social Media Policy

The best subcontractor agreement for your company should be written in a way that meets or exceeds not only the legal requirements for your construction business, but also clearly defines the nature of the professional relationship.

The second part of the Subcontractor Agreement will be the actual Subcontractor Work Order for each specific project.

Standard Subcontractor Work Order

While the Subcontractor Agreement covers the broad terms of the working relationship, the Subcontractor Work Order will detail the specific scope, price, quality, and schedule the subcontractor will perform on each project.

The Subcontractor Agreement may be written so that it covers all the work performed by a sub in a given time period, and each Subcontractor Work Order is written to specifically describe the work performed on a given project. The Subcontractor Work Order should be written so that it ties back to the Subcontractor Agreement.

Consult an attorney to help you produce these documents.

When you find good subcontractors by asking around, treat them like a valued member of your team by making it easy to work with your construction business.

Establish clear and open channels of communication through your documentation process. Include your subcontractors in your schedule updates, and ask them for their input and advice.

Develop a System to Recruit Good Subcontractors

Using a system that is built on trust, well-documented, clearly communicated, and benefits both the general contractor and the subcontractor will ensure that you will always have the right subcontractors available and eager to do your work.

Finding good subcontractors can be a chore for many construction businesses. But with a well-developed system for recruiting and growing your subcontractor base, you can stop looking for a needle in haystack and start picking the right needle in a pile good needles.

Sign up for eLetters today and get the latest how-to from Thejanitorialcoach.com plus special offers.

Simple but effective ways to market a Service Business

In the ever-changing world of marketing, businesses are always on the lookout for new, and innovative ways to sell their products to a broader audience. At times, service-centric companies find themselves overlooked in a sea filled with organizations advertising products.

Well, simply put, marketing a service is no easy feat. The most obvious problem being the lack of physical evidence – how do you promote something that isn't tangible? How do you convince an individual to invest their time and money in an object that they can't see or feel? The grey area that lies between selling the invisible is precisely where the great conundrum of the marketing world lies.

However, to make the process of advertising promising and ideas a tad bit easier, we've compiled five excellent tips that'll catapult any service-selling business onto the thrones of success. However, first, let's talk about why you need to market a services business differently than your standard run-of-the-mill product business.

Why should you market a services business differently?

Perhaps the most critical mistake service vendors can make is to utilize the same techniques used to advertise businesses with products. If you're trying to convince a customer to buy your service, the golden word you need to keep in your mind is 'trust.'

When it comes to marketing a service, consumers need to be assured of the fact that they can rely on you, since a service can't be returned if it turns out to be faulty. If things go awry, the initial investment that the customer made goes stale, and any chances of fostering a healthy customer-supplier relationship go to waste.

To prevent angry customers from ruining any glimmer for your organization to make it in the services industry, try to instill in your mind the fact that service-based businesses require different marketing strategies.

Moreover, aside from the regular 4P's of marketing (Product, Price, Place, and Promotion), service-based businesses require 3 additional components, which are People, Physical Evidence, and Process. Keeping in mind the vitality that these principles bear, we've compiled five brilliant ways to market a services business, starting off with sending a clear message.

#1. Send a Clear Marketing Message

While coming up with ideas to market a services business, try to be as clear as possible with the message that you'd like to convey. When it comes to selling services, many business owners and marketers find themselves surrounded by an arsenal of ideas and perspectives, which leads them to fail to commit to one.

The most important advice a service-vendor could get is to choose a simple yet clear message to send through a marketing campaign. An essential aspect of your marketing campaign should be to create a vivid experience for any potential consumer.

To indulge an individual in experiencing the service you offer, try creating adverts that highlight how your service works to alleviate pain points, and offer comfort. The primary challenge for you as the service vendor lies in creating a convincing experience that captures the attention of any prospects immediately. Once the message is decided on most service-vendors utilize a variety of marketing techniques to promote their content, which focuses on turning prospects into customers.

The most frequently encountered problems faced by companies range from generating organic traffic to securing the best executive sponsors, as shown below:

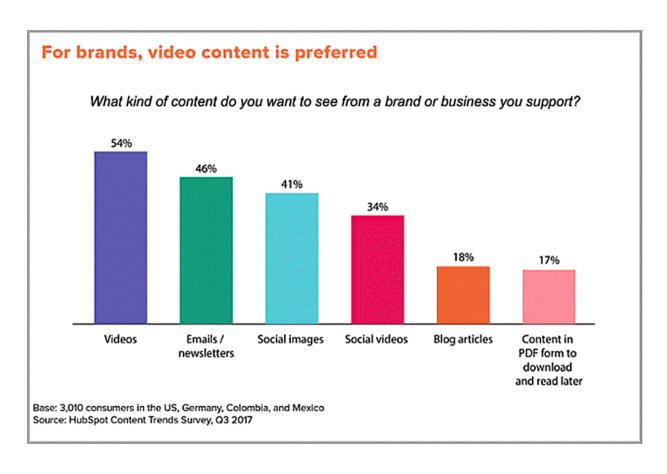
The ads you send out aren't the only thing that bears witness to your marketing message. From the way you interact with clients to something as subliminal as the color palette of your website – all of them are key contributors in getting your marketing message across.

#2. Find a way to make your business stand out.

To demonstrate what it means to make your service-centric business stand out, let's consider an example. Imagine a man named X, who's in dire need of marketing services to promote his content. However, after going through countless websites and testimonials, X proceeds to do the job himself, since nothing he came across had grabbed his attention.

Unfortunately, most customers share the same plight as X, with too many services being marketed in the same boring and predictable way. With that being said, most service-vendors find it challenging to distinguish themselves from their competition, which is when a thorough self-analysis comes in handy.

Service-based businesses should compare themselves with their competitors' marketing strategies and devise a list of differences that make them stand out the most. Later on, a service-centric organization should base their primary marketing message around what sets them apart from the competition. Using the medium of video can also set you apart, while increasing revenue since many consumers prefer quick videos, instead of reading a brochure.

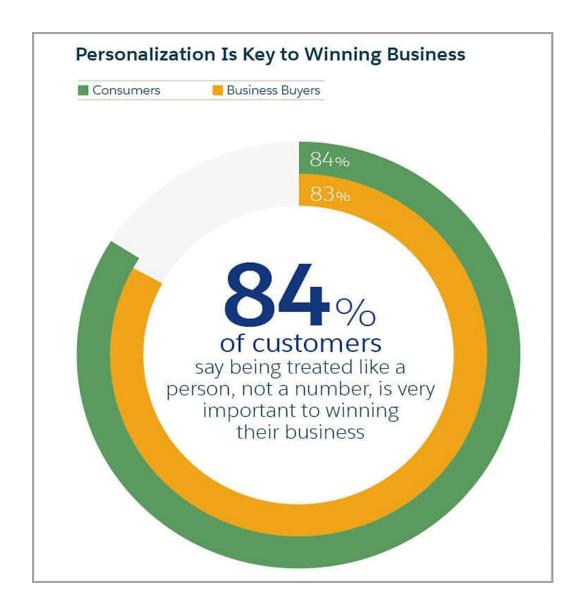


#3. Focus on increasing value for your customers

If you're a service-vendor, get one thing straight. Your job is to sell value, not price! Unlike product marketers, who compete primarily on price, to market a services business is heavily reliant on value.

While brainstorming for marketing strategies and ideas, try to focus on increasing value for your customers, rather than mindlessly decreasing the price of the service you offer. Moreover, any organization that provides a service cheaper than its competitors is usually considered to be the black sheep of the bunch.

An easy and effective method of increasing value for customers is to bundle two or more services together, which serves as the next best alternative to lowering your price. Most service-centric organizations combine an arsenal of useful features and amp up the value for consumers and treat consumers like actual people instead of a number.



The fun thing about increasing value for customers is how creative you can be with it. Furthermore, the way you add value can also help distinguish your organization from the competition. Alternative ways to add value to services include:

- Increasing delivery speed.
- Providing customers with expert opinion/advice.
- Improving the customer care you offer.

Continuously revised your Marketing Strategy

This point may seem a bit redundant, but analyzing and updating each aspect of a company's marketing strategy is the first stepping stone to success.

An effective marketing strategy doesn't revolve around how you're going to market your service; it delves deep into every nook and cranny of the process. Simply put, a marketing strategy amalgamates the goals you have for your company with the actions you take to achieve them.

Several newly-found businesses make the error of etching their marketing strategy on to stone. As the marketing world around you evolves, your marketing strategy should evolve with it. Try to revise your marketing strategy as much as you can.

Perhaps the most crucial aspect of marketing service-based businesses is that the sale isn't complete at the cash counter. Unlike companies selling products, when marketing services, you've got to be there for the long run, which includes delivery and customer support.

A simple tip to keep under your sleeve is to consistently improve existing customer relationships. As a general rule of thumb, consumers that are kept happy over a period of time are the driving force behind a company's success.

Furthermore, catering to existing clients encourages an organization to expand the services they offer and come up with new programs to entertain them. Improving current consumer relationships also yields more revenue than marketing to new prospects.

Forms and Associated Taxes for Independent Contractors

Form W-9

If you've made the determination that the person you're paying is an independent contractor, the first step is to have the contractor complete Form W-9, Request for Taxpayer Identification Number and Certification. This form can be used to request the correct name and Taxpayer Identification Number, or TIN, of the worker. The W-9 should be kept in your files for four years for future reference in case of any questions from the worker or the IRS.

Form 1099-NEC

Note: Beginning with Tax Year 2020, you must use Form 1099-NEC, Nonemployee Compensation, to report payments of nonemployee compensation (NEC) previously reported in box 7 on Form 1099-MISC. The separate instructions for filers/issuers for Form 1099-NEC are available in the 2020 Instructions for Forms 1099-MISC and 1099-NEC. Form 1099-NEC is used by payers to report payments made in the course of a trade or business to others for services. If you paid someone who is not your employee, such as a subcontractor, attorney or accountant \$600 or more for services provided during the year, a Form 1099-NEC needs to be completed, and a copy of 1099-NEC must be provided to the independent contractor by January 31 of the year following payment. You must also send a copy of this form to the IRS by January 31. Also note that independent contractors may have their own employees or may hire other independent contractors (subcontractors). In either case, they should be aware of their tax responsibilities, including filing and reporting requirements, for these workers.

Filing Electronically

The Filing Information Returns Electronically (FIRE) system is set up for financial institutions and others to file Information Return Forms 1042-S, 1098, 1099, 5498, 8027 or W-2G. Information Returns can be filed electronically, however, you must have software that can produce the file in the proper format as required by Publication 1220. FIRE does not provide an electronic fill-in form option.

IRS 20 Factor Test – Independent Contractor or Employee?

The IRS test often is termed the "right-to-control test" because each factor is designed to evaluate who controls how work is performed. Under IRS rules and common-law doctrine, independent contractors control the manner and means by which contracted services, products, or results are achieved. The more control a company exercises over how, when, where, and by whom work is performed, the more likely the workers are employees, not independent contractors. A worker does not have to meet all 20 criteria to qualify as an employee or independent contractor, and no single factor is decisive in determining a worker's status. The individual circumstances of each case determine the weight IRS assigns different factors.

NOTE: Employers uncertain about how to classify a worker can request an IRS determination by filing Form SS-8, "Determination of Employee Work Status for Purposes of Federal Employment Taxes and Income Tax Withholding." However, some tax specialists caution that IRS usually classifies workers as employees whenever their status is not clear-cut. In addition, employers that request an IRS determination lose certain protections against liability for misclassification.

The 20 factors used to evaluate right to control and the validity of independent contractor classifications include:

- Level of instruction. If the company directs when, where, and how work is done, this control indicates a possible employment relationship.
- Amount of training. Requesting workers to undergo company-provided training suggests an employment relationship since the company is directing the methods by which work is accomplished.
- Degree of business integration. Workers whose services are integrated into business operations or significantly affect business success are likely to be considered employees.
- Extent of personal services. Companies that insist on a particular person
 performing the work assert a degree of control that suggests an
 employment relationship. In contrast, independent contractors
 typically are free to assign work to anyone.
- Control of assistants. If a company hires, supervises, and pays a worker's
 assistants, this control indicates a possible employment relationship. If
 the worker retains control over hiring, supervising, and paying helpers,
 this arrangement suggests an independent contractor relationship.
- Continuity of relationship. A continuous relationship between a
 company and a worker indicates a possible employment relationship.
 However, an independent contractor arrangement can involve an
 ongoing relationship for multiple, sequential projects.
- Flexibility of schedule. People whose hours or days of work are dictated by a company are apt to qualify as its employees.

- Demands for full-time work. Full-time work gives a company control over most of a person's time, which supports a finding of an employment relationship.
- Need for on-site services. Requiring someone to work on company premises— particularly if the work can be performed elsewhere indicates a possible employment relationship.
- Sequence of work. If a company requires work to be performed in specific order or sequence, this control suggests an employment relationship.
- Requirements for reports. If a worker regularly must provide written or oral reports on the status of a project, this arrangement indicates a possible employment relationship.
- Method of payment. Hourly, weekly, or monthly pay schedules are characteristic of employment relationships, unless the payments simply are a convenient way of distributing a lump-sum fee. Payment on commission or project completion is more characteristic of independent contractor relationships.
- Payment of business or travel expenses. Independent contractors
 typically bear the cost of travel or business expenses, and most
 contractors set their fees high enough to cover these costs. Direct
 reimbursement of travel and other business costs by a company
 suggests an employment relationship.

- Provision of tools and materials. Workers who perform most of their work using company-provided equipment, tools, and materials are more likely to be considered employees. Work largely done using independently obtained supplies or tools supports an independent contractor finding.
- Investment in facilities. Independent contractors typically invest in and maintain their own work facilities. In contrast, most employees rely on their employer to provide work facilities.
- Realization of profit or loss. Workers who receive predetermined earnings and have little chance to realize significant profit or loss through their work generally are employees.
- Work for multiple companies. People who simultaneously provide services for several unrelated companies are likely to qualify as independent contractors.
- Availability to public. If a worker regularly makes services available to the general public, this supports an independent contractor determination.
- Control over discharge. A company's unilateral right to discharge a
 worker suggests an employment relationship. In contrast, a company's
 ability to terminate independent contractor relationships generally
 depends on contract terms.
- Right of termination. Most employees unilaterally can terminate their work for a company without liability. Independent contractors cannot terminate services without liability, except as allowed under their contracts.

Are Independent Contractors Employees?

Because FLSA applies only to employer-employee relationships, independent contractors are not covered. Court decisions interpreting FLSA coverage rules require that employers use an economic reality test in determining whether an employment relationship exists with respect to a given worker. Similar to the common law test, the economic reality test focuses on the degree of control exercised by the employer as an essential factor in determining whether an employer- employee relationship exists. While no single factor is controlling or decisive in determining whether an employment relationship exists, the facts and circumstances that courts and federal enforcement officials examine in deciding whether an individual is an employee or an independent contractor are:

- The degree to which the employer controls or directs the manner in which work is performed.
- Whether the worker's opportunity for profit or loss depends on his or her managerial skills.
- Whether the worker's duties are performed for the employer on an ongoing or permanent basis.
- Whether the service performed by the worker is an integral part of the employer's business.
- The extent of the worker's investment in equipment or materials needed to perform the job.
- The degree to which the worker is engaged primarily for the benefit of the employer.

The IRS considers a worker to be your employee if you have the right to control not only what work will be done, but also how the worker will do it. If you treat a worker as an independent contractor, but the IRS decides you have sufficient control over the worker to create an employment relationship, the IRS can hit you with a costly bill for the employment taxes you should have been withholding and paying. When deciding whether you can safely treat a worker as an independent contractor, there are two separate tests you should consider:

The Common Law Test and The Reasonable Basis Test

The Common Law Test

IRS examiners use the 20-factor common law test to measure how much control you have over the worker. These factors are reflected on IRS Form SS-8, (this form can be downloaded at www.irs.gov) "Determination of Employee Work Status for Purposes of Federal Employment Taxes and Income Tax Withholding." You can fill out the SS-8, including the facts of your relationship with the worker, and submit it to the IRS to get a determination of whether the worker is your employee or not. However, many companies simply use the SS-8 as a self-audit to avoid a misclassification trap; they don't actually submit the form to the IRS.

Of course, many workers — the IRS estimates as many as 85% of all Form SS-8 filers — submit the form to the IRS because they want to contest their treatment as independent contractors. But the issue of who has the right to control is often not clear-cut, and the Tax Code doesn't define "employee." So, the IRS developed the "20-Factor Test" to arrive at an answer. The IRS later refined this test—it added four new, critical factors and added more weight to some and de-emphasized others in the original 20.

You don't to have all the factors in your favor to be able to treat a worker as an independent, but you are more likely to pass the common law test if the more important factors point to independence. According to the manual the IRS uses to train its worker classification auditors, the three most important factors are:

INSTRUCTIONS TO WORKERS:

Your worker is probably an employee if you require him or her to follow instructions on when, where, and how work is to be done. This is a very important factor. However, if you tell your electrician you want blue switch plate covers instead of white, you are not exercising control to a degree that would make the person an employee.

JOB TRAINING:

If your company provides or arranges for training of any kind for the worker, this is a sign you expect work to be performed in a certain way; therefore, the worker is your employee. Training can be as informal as requiring the worker to attend meetings or work along with someone who's more experienced.

WORKER'S ABILITY TO MAKE A PROFIT OR SUFFER A LOSS:

An employee may be rewarded, disciplined, demoted, or fired depending on job performance, but only an independent contractor can realize a profit or incur a financial loss from his or her work.

The IRS also gives high priority to the following factors:

W-2 OR 1099:

You report payments to independents (if they total \$600 or more in a calendar year) on Form 1099-MISC. Reporting on a Form W-2 indicates that both your company and the worker consider the worker to be your employee. Intent of your company and of the worker: To build a solid case, you and the worker should sign a written agreement stating the worker is an independent contractor who will be paid by the job or project, provide his or her own tools, etc.

PAY BASIS:

If you pay a worker on an hourly, weekly, or monthly basis, the IRS will consider it a sign the worker is your employee. An independent is generally paid by the job, project, assignment, etc., or receives a commission or similar fee.

BENEFITS:

Providing benefits other than pay are a strong indicator of employee status. Incorporated status: Workers who are incorporated are generally considered to be working for themselves, not as your employee. Importance of the worker's services: If a worker provides services that are integral to the success of your business, the worker is likely your employee.

IMPORTANCE OF THE WORKER'S SERVICES:

If a worker provides services that are integral to the success of your business, the worker is likely your employee.

PERSONAL PERFORMANCE OF SERVICES:

An independent contractor should have the freedom to hire assistants or subcontract work to other workers or firms at his or her expense (this is where profit or loss could enter the picture). If you require the worker to perform the work personally, that's a sign of control and therefore indicative of employee status. Providing assistants: There's likely an employer-employee relationship if your company hires, supervises, and pays assistants for the worker.

ONGOING RELATIONSHIP:

The worker doesn't have to work for you continuously to be considered an employee; it may be enough if the worker gets assignments at frequently recurring, even if irregular, intervals. Setting the order or the sequence of the work: If you determine what gets done when, it indicates you control how the work is performed. Allow an independent to decide his or her schedule, both day-to-day and for the longer term.

The reasonable basis test:

While the common law test looks at the nature of the working relationship, the reasonable basis test is based on how the courts and the IRS have classified similar workers in your company or your industry in the past. The reasonable basis test is considered a "safe harbor." That is, if you can show you had a reasonable basis for treating a worker as an independent contractor, the IRS is prohibited from reclassifying the worker as your employee either prospectively or retroactively.

You have a reasonable basis for treating a worker as an independent if one or more of the following conditions exist: A court ruling in favor of treating workers in similar circumstances as non-employees; A ruling by the IRS (usually a Revenue Ruling) stating that similar workers are not employees subject to employment taxes; An IRS Technical Advice Memorandum or Private Letter Ruling issued to your company, indicating that the particular worker isn't an employee; A past IRS payroll audit that didn't find workers in similar positions at your company to be employees; or A longstanding, widely recognized practice in your industry of treating similar workers as independent contractors.

NOTE: The Treasury Inspector General for Tax Administration has recommended that IRS pursue legislative proposals that would mandate withholding of income taxes on payments made to independent contractors and require monthly estimated tax payments. TIGTA made these recommendations in order to curtail estimated tax payment noncompliance. The following information was taken from the IRS website in 2006:

Employee or Independent Contractor?

Whether someone who works for you is an employee or an independent contractor is an important question. The answer determines your liability to pay and withhold Federal income tax, social security and Medicare taxes, and Federal unemployment tax. In general, someone who performs services for you is your employee if you can control what will be done and how it will be done. The courts have considered many facts in deciding whether a worker is an independent contractor or an employee.

Behauior Control

Facts that show whether the business has a right to direct and control. These include:

Instructions - an employee is generally told:

- When, where, and how to work
- What tools or equipment to use
- What workers to hire or to assist with the work
- Where to purchase supplies and services
- What work must be performed by a specified individual
- What order or sequence to follow

Training – an employee may be trained to perform services in a particular manner.

Financial Control

Facts that show whether the business has a right to control the business aspects of the worker's job include:

- The extent to which the worker has unreimbursed expenses
- The extent of the worker's investment
- The extent to which the worker makes services available to the relevant market
- How the business pays the worker
- The extent to which the worker can realize a profit or loss

Type of Relationship

Facts that show the type of relationship include:

- Written contracts describing the relationship the parties intended to create.
- Whether the worker is provided with employee-type benefits
- The permanency of the relationship
- How integral the services are to the principal activity.

Sample Independent Contractor Agreement (3 pages)

Independent Contractor Agreement

AGREEMENT BETWEEN "Name of Organization" (hereinafter "Company") located at [address] and [name of contractor], an Independent Contractor ("Independent Contractor"). The Independent Contractor shall be identified as follows:

identified as follows:
Name: Name of contractor (hereinafter "Independent Contractor)
Type of Entity: Individual Sole proprietorship Partnership Corporation
Address:City/State/ZIP:Business Telephone:Social Security or Employer Identification Number:
IN CONSIDERATION of the promises and mutual covenants and agreements contained herein, the parties agree as follows:
Work to Be Performed: Company desires that the Independent Contractor perform, and the Independent Contractor agrees to perform, the following work:
Term of Agreement: The services called for under this Agreement shall commence on [date] and terminate on [date].
Technical Direction: The Independent Contractor shall receive technical direction only from [name] or his or her designee, as authorized in writing.
Terms of Payment: Company shall pay the Independent Contractor according to the following terms and conditions:
Reimbursement of Expenses: Company shall not be liable to the Independent Contractor for any expenses paid or incurred by the Independent Contractor unless otherwise agreed to in writing.
Federal, State, and Local Payroll Taxes: Company shall not withhold or pay federal, state, or local income taxes or payroll taxes of any kind on behalf of the Independent Contractor or the employees of the Independent Contractor. Company shall not treat the Independent Contractor as an employee with respect to the services performed hereunder for federal, state, or local tax purposes.

Notice to Independent Contractor About Its Tax Duties and Liabilities: The Independent Contractor understands that he or she is responsible to pay, according to law, the Independent Contractor's federal and state income taxes, and that Company is not withholding or paying any portion of Independent Contractor's taxes. If the Independent Contractor is not a corporation, the Independent Contractor further understands that the Independent Contractor may be liable for self-employment (Social Security) tax, to be paid by the Independent Contractor according to law.

Responsibility for Workers' Compensation: No workers' compensation insurance shall be obtained by Company covering the Independent Contractor or employees of the Independent Contractor. The Independent Contractor shall comply with the workers' compensation law concerning the Independent Contractor and the employees of the Independent Contractor.

Termination of Agreement: This Agreement may be terminated at any time by Company or the Independent Contractor, by written notice to the other party. Notice shall be deemed to have been sufficiently given either when served personally or when sent by first-class mail addressed to the parties at the addresses set forth in this Agreement. Company shall not be liable for, nor shall the Independent Contractor be liable to perform, any services or expenses incurred after the receipt of notice of termination

Independent Contractor Status: The Independent Contractor expressly represents and warrants to Company that (1) he or she is not and shall not be construed to be an employee of the company and that his or her status shall be that of an independent contractor solely responsible for his or her actions and inactions; (2) the Independent Contractor shall act solely as an Independent Contractor, not as an employee or agent of Company; and (3) the Independent Contractor is not authorized to enter into contracts or agreements on behalf of Company or to otherwise create obligations of Company to third parties.

Assignability: This Agreement shall not be transferred or assigned, in whole or in part, by the Independent Contractor without the prior written consent of Company.

Choice of Law: Any dispute under this Agreement, or related to this Agreement, shall be decided in accordance with the laws of the state of Utah.

Agreement: This Agreement supersedes all prior oral or written agreements, if any, between the parties and constitutes the entire agreement between the parties. The Agreement cannot be changed or modified orally. This Agreement may be supplemented, amended, or revised only in writing by agreement of the parties.

Confidential Matters and Proprietary Information: The Independent Contractor recognizes that during the course of contract performance he or she may acquire knowledge or confidential business information or trade secrets. The Independent Contractor agrees to keep all confidential information in a secure place and further agrees not to publish, communicate, divulge, use, or disclose, directly or indirectly, for his or her own benefit or for the benefit of another, either during or after contract performance, any confidential business information or trade secrets. Upon termination or expiration of this Agreement, Independent Contractor shall deliver all records, data, information, and other computer media or documents produced or acquired during the performance of this Agreement and all copies thereof to Company. Such material shall remain the property of Company. This obligation of confidence shall not apply with respect to information that (1) is available to the Independent Contractor from third parties on an unrestricted basis; or (2) is disclosed by Company to others on an unrestricted basis.

Conflicts of Interest: The Independent Contractor shall not act as an agent for, consultant to, or as an officer, employee, or other representative of any subcontractor or supplier to Company, or serve in any of the foregoing capacities for any of Company's competitors or prospective competitors, without giving prior written notification to Company. The Independent Contractor hereby warrants that there is no conflict of interest between the Independent Contractor's other employment, if any, or other contracts, if any, and the activities to be performed hereunder. The Independent Contractor shall advise Company if a conflict of interest arises in the future.

Inventions, Patents, Trademarks: The terms "work," "trademark," and "invention" include anything created for Company by the Independent Contractor, whether alone or with others, and whether those others be independent contractors, employees, or agents of Company.

- The term "work" means any and all writings, designs, models, drawings, photographs, physical property, reports, etc., that are protectable under Title 17 of the U.S. Code.
- The term "trademark" means any name, word, phrase, logo, design, or other graphic depiction generated during the performance of this Agreement that is or can be used to describe either a product or service of Company.
- The term "invention" means any designs, processes, inventions, or discoveries that may be patentable or otherwise protectable under Title 35 of the U.S. Code.

Work Made for Hire: During the performance of this agreement, the Independent Contractor may create certain works for Company that may be copyrighted under the laws of the United States. To the extent that any such works are created, the Independent Contractor will be considered to have created a work made for hire as defined in 17 U.S.C. § 101, and Company shall have the sole right to the copyright. If any work created by the Independent Contractor does not qualify as a work for hire, the Independent Contractor agrees to assign his or her right in the work to Company, as provided below.

Title to Works, Trademarks, and Inventions Produced: It is understood and agreed that the entire right, title, and interest throughout the world to all works, trademarks, and/or inventions that are conceived of, prepared, procured, generated, or produced, whether or not reduced to practice, by the Independent Contractor, either solely or jointly with others during the course of, in connection with, or as related to the performance of this Agreement, shall be and hereby are vested and assigned by the Independent Contractor to Company.

The Independent Contractor agrees to execute any and all documents prepared by Company and to do all other lawful acts as may be required by Company to establish, document, and protect such rights. The Independent Contractor has acquired or shall acquire from each of his or her employees, consultants, and subcontractors, if any, the necessary rights to all such works, trademarks, and inventions produced by such employees, consultants, and subcontractors, within the scope of their employment by the Independent Contractor in performing services under this Agreement. The Independent Contractor shall obtain the cooperation of each such employee to secure to Company or its nominees the rights Company may acquire in accordance with the provisions of this clause.

Reports: The Independent Contractor, when directed, shall provide written reports with respect to the services rendered hereunder.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed as of [date].

Security Regulations: The Independent Contractor shall comply with all applicable security regulations of Company.

So, where do you go from here?

I hope we've acquainted you with some stellar marketing tips for your services business.

With that being said, now's the time to get working on promoting your service, with these brilliant tips making the path to success a little easier! keeping in mind

There are still 5 ways to market the janitorial business:

- 1. Social media
- 2. Telemarketing
- 3. Monthly mailing programs
- 4. Referrals
- 5. Press releases

Subcontracting your administration work like invoicing and telemarketing.

Fiverr is an online marketplace for freelance services. The company provides a platform for freelancers to offer services to customers worldwide.

Also you will find willing professionals on www.guru.com

If you need help in implement any of these steps we can and would be willing to help you out. Please visit www.thejanitorialcoach.com, to learn more.



The Janitorial Coach

Wayne Baxtrom is the Janitorial Coach. With over 52 years experience, he can share points with you that will make your business more successful. Wayne has started 3 multi-million dollar Janitorial Businesses — the last being sold for over \$6,000,000. He's now sharing his recommendations through his Janitorial Business Builder Program, so you too can build your business to new heights.

www.TheJanitorialCoach.com